

OPERATIONAL EXCELLENCE

interview with Operational Excellence & Sustainability Manager Erik Brännbacka



What challenges in your business influenced you to look for the services?

- We needed enhanced knowledge of Lean and ability to apply the methods and tools in practice.

Describe your selection process and what you found most attractive about our company and our services?

- The focus on the practical applications, the close proximity and therefor the easy arrangements.

What are three words that describe your experience working with Edupower and why would you recommend to others?

- Useful, practical, knowledgeable. The benefit of the course to raise awareness about the importance of using actual data in determining improvement actions. Which is actually basics but sadly often forgotten.

What specific results have you seen during or after the services?

- A more scientific approach for solving issues and a thirst for more knowledge.

What benefits have you experienced from working with us?

- Focus on actual needs with tailored LSSGB course and enhanced proven competence.

Describe with free words about the content of the services?

- LSSGB from the basics to depth.

Staff comments from sessions:

- *Interesting and personalized.*

Case study

Customer: **Herrmans Bike Components Oy Ab**

Year: 2022

Scope: LSSGB course (Lean, Six Sigma and DMAIC for operations. Change management. Value stream mapping, 5S, simulation, advanced methods DMAIC – five steps – Define, measure, analyse, improve, manage).

Herrmans Bike Components Oy Ab

The success of Herrmans Bike Components is based on know-how regarding plastic technology and design of bicycle components. 60 years of development and manufacturing, together with close teamwork with European bicycle manufacturers, ensures the competence of our company, both for the needs of today and for the challenges of the future.

<https://herrmans.eu/>